Llandudno Business Forum Meeting 23rd May 2024 – The White Tower

Attendees

| Jon Merrick (JM) | jon@mostynestates.co.uk | Mostyn Estates Ltd |
|------------------------|--------------------------------------|-------------------------------------|
| Heather Thomas (HT) | Heather.thomas@conwy.gov.uk | CCBC (Conwy County Borough Council) |
| Gaenor Loftus (GL) | Stay@no9.wales.uk | No 9 Holiday Apartments |
| Petros Filippidis (PF) | Dirty.pepe23@gmail.com | White Tower Ltd |
| Samantha Amis (SA) | Samantha.amis@stdavidshospice.org.uk | St Davids Hospice |
| Anwen Jones (AEJ) | Anwen.jones@venuecymru.co.uk | Venue Cymru |
| Jodi Cook (JC) | Jodi@inscribeprint.co.uk | Inscribe Print |
| Dan Worsley (DW) | Danworsley@hotmail.com | X Factory Ltd |
| Selwyn Williams (SW) | Selwyn.williams@fsb.org.uk | FSB |
| Alex Geeson (AG) | Alexgeeson@hotmail.co.uk | Coffee V |
| Paul Levy (PL) | Paul@livetech.co.uk | Live Tech |
| Karen Aerts (KA) | Baycounselling@gmail.com | Bay Counselling Services |
| Alix Donaldson (AD) | Mail@givealittle.co.uk | Giv a Little |
| | | |

Jon Merrick opened meeting and welcomed all.

Thanks to Petros @ The White Tower for hosting the meeting.

Reminder that notes from previous meetings can be found Llandudno Business Forum - Llandudno.com

Jon introduced the following topics for todays meeting

- 1. Extravaganza
- 2. Footfall Stats
- 3. Poor mobile signal (update)
- 4. Poor Lighting
- 5. Any news/updates

Matters arising from previous meeting

Follow up with Cllr Louise regarding contact details of Developers submitting Planning application for mobile mast at Football Club for JM

Multi-Storey signage poor but CCBC do not advertise as privately owned – JM will continue to lobby Cllr Nigel Smith Extravaganza – Feedback

AG – Has not long taken over the business Coffee V in Craig Y Don and it had been suggested not to open during Extravaganza. She had they were very busy with customers – Weather obviously helped

GL – Disappointing that the CCBC car park behind Weatherspoons was closed and there seemed to be an increase in the number of Traffic wardens in the town. Unsure why Car park closed. - Looking at the map for closures (attached) it appears that the roads surrounding the car park were for deliveries only

JM – Discussions in town indicated that there had been winners and losers over the weekend

Transport Festival brings in good numbers and next year will be the 40th Anniversary of the Extravaganza

Footfall Statistics

CCBC Tourism team are providing Mostyn Street Footfall Statistics to JM – The figures cover from North Wester Gardens (Bog Island) up to The Empire. With 12 months of figures already the monthly figures now provide a yearly comparative figure – March/April 2024 show a positive increase on those in 2023

Monthly figures will be uploaded to Llandudno Business Forum - Llandudno.com

Poor Mobile signal - update

There appears to be dead areas within town and that certain networks work better than others

PL – Options to improve via WI-Fi calling options – individuals need to look at settings

Need to lobby within CCBC

SW advised that FSB can raise the issue with Welsh Government

DW indicated that he would lobby Senedd Members

Poor Lighting

DW had spoken to businesses as there is a push to increase the evening economy but there was a reluctance as lighting poor in areas.

PL indicated that he was not aware of an issue

JM advised Lighting Review being undertaken by Town Council to change style of lighting and have a consistent style

There is a consultation about the Evening Economy – attendees of meetings with regards to coastal towns indicated that there are two camps those indicated there is a demand and those that say there is not

Awaiting Presentations to be sent out - these will be added to Business Forum Web Page when received

AOB

Events - May/June/July

Gandeys Circus @ Bodafon Farm Fields

Spring Market @ Victoria Centre

6th June2024

Tour Of Britain – Womens Race finishing on Promenade

Three Castles Rally

DD 80th Anniversary Commemoration

St Davids - Hospice Fiar - 24th July

Updates requested on

Craig Y Don - Yellow Lines / Metering Query

Update on opening of Craig Y Don Paddling Pool

Goats

They are wild so do are not under anyone's ownership. However CCBC/Mostyn Estates and trying to have a management plan. The 25 goats that had wandered across to Craig Y Don and further had been rounded up and taken back to Great Orme. Feed with contraceptives is being provided to stop the herd from growing

20 had previously been gifted to Bournemouth

Signage is in place on A470 leading into Llandudno it is the Highway Code standard signage for wild animals i.e. a Deer

Updates

DW - X Factory Ltd

2-3 weeks away from opening

AG - Coffee V

Bought the cafe Sept 2023 and business has been very good. C-Y-D Community have been supportive

AD - Give A Little

Struggling as seem to be surrounded by empty properties or those undergoing renovations. The Manor Hotel have workmen working on the property and The County Hotel is deteriorating. The premises immediately next to her shop has been empty 13+ years

Question raised as to whether CCBC/Mostyn Estates can get involved - (ME will only get involved if they hold lease) - Conservation Officers details to be passed on but it should be noted only one officer covering whole county

Contact details

Conservation: (01492) 575317 / cynllunioplanning@conwy.gov.uk

Finger Posts – Meeting on Friday (24th) - JM will provide feedback AEJ and AD to provide details of Morris Columns available for paid advertising on Promenade

St Davids Hospice

25 Year anniversary events include Moonlight Walk Summer & Christmas Fayres

SA advised to provide details to business@conwy.gov.uk details of these can be sent out to Business Forum members

JC- Inscribe Print

Product catalogue provided to those attending

PF – The White Tower

Issues with Wi-fi despite 4 routers has resulted in being cash only at bsuiness

PL – Live Tech

Business is busy but struggling to recruit staff – the ability to work remotely means more options to work for City companies

JM - Mostyn Estates

New car showroom being built at old Argyll Road site for North Wales Motor Company

Former M&S Building – Meeting with possible operator and design team and hopes to have more to report next meeting - Restaurant/Bar and either Indoor Golf/Bowling

Leases being renewed on premises in town. 4% void on units only

Bodafon Fields

Tidying up Bodafon Farm site and looking at ideas of what to operate from there

Looking a Gold Driving Range / Restaurant/Farm Shop

AJ – Venue Cymru

Quite quiet at VC at present

2 big shows coming both musicals - there will be offers on tickets for these via Visit Conwy

GL - No 9

Business now improving after a slow start to the year

SW - FSB

Provided details of FSB and services available through membership see link FSB | Membership

KA- Bay Counselling services

Business Good only issue with Anti Social behaviour

JM commented that Gini Rivers of Friends of Mostyn Street had pulled a meeting on Tuesday regarding Anti Social Behaviour which included Police and Council – he would get a summary and pass on

Next Meeting

11th or 18th July

8.00a.m Network

8.30a.m - 9.30a.m

Venue

TBC